

Phone Banking

Keep your finances at your fingertips with free Phone Banking from HFS FCU! Available 24 hours a day, 7 days a week, from any touch-tone phone, our Phone Banking service allows you to:

- Obtain current savings, checking and loan balances
- Transfer funds between sub-accounts
- Check status of checks cleared
- Make check withdrawals from your savings account
- Verify deposit dates and amounts
- Pay loans
- Advance funds from your Line of Credit
- Check current savings rates, loan rates and more

Sign up today by visiting any HFS FCU branch and receiving your PIN, which ensures that your transactions are completely secure. To access the Phone Banking system, simply call **(808) 930-1489** or toll free **(877) 930-1489**.



Locations and Hours

Hilo

632 Kinoole St
Hilo, Hawaii 96720
Mon. – Fri. 8:30am-5:00pm
Drive-up window:
Mon. – Fri. 8:30am-5:00pm
Sat. 8:30am-1:30pm

Honoka'a

45-3600 Mamane St
Honoka'a, Hawaii 96727
Mon. – Fri. 8:30am-5:00pm

Kea'au

16-589 Old Volcano Rd
Kea'au, Hawaii 96749
Mon. – Fri. 8:30am-5:00pm
Sat. 8:30am-1:30pm
Drive-up window:
Mon. – Fri. 8:30am-5:00pm
Sat. 8:30am-1:30pm

Prince Kuhio Plaza

111 E. Puainako St
Hilo, Hawaii 96720
Mon. – Fri. 9:00am-6:00pm
Sat. 9:00am-1:30pm

Kailua-Kona

Kona Coast Shopping Center
74-5586 Palani Rd, Suite 5
Kailua-Kona, Hawaii 96740
Mon. – Fri. 9:00am-6:00pm
Sat. 9:00am-1:30pm

Waimea

Waimea Center, Suite 21
65-1158 Mamalahoa Hwy
Kamuela, Hawaii 96743
Mon. – Fri. 9:00am-6:00pm
Sat. 9:00am-1:30pm

Contact Information

Call (808) 930-1400
Toll Free (800) 216-2666
Visit www.hfsfcu.org



Federally insured
by NCUA



e-Services

Online Banking | Online Bill Payer
e-Statements | Mobile Banking | Phone Banking



Online Banking

With Online Banking from HFS FCU, access to your accounts is just a click away—allowing you to perform many of the same transactions you would at a branch anytime, anywhere! Use this free, secure and convenient service to:

Accounts

- View up-to-date account balances
- Review account history for up to two years
- View check images
- Review account details such as interest rates, prior year dividends and transaction descriptions
- View detailed loan information including balances, payments and due dates
- Set up e-alerts to notify you of account balances, due dates and more
- Enroll in e-Statements
- Pay bills online

Transfers

- Transfer funds between sub-accounts
- Schedule recurring transfers

Withdrawals

- Withdraw funds from accounts and have a check directly mailed to a home address

Enrolling in Online Banking* is easy. Simply visit www.hfsfcu.org and click on the "Sign Up Now!" link.

*A valid email address must be provided to HFS FCU prior to enrolling in Online Banking. Call (808) 930-1400 or visit a branch to update your member information.

Online Bill Payer

Our free Online Bill Payer service lets you securely receive and pay your bills online! Plus:

- Set up automatic or recurring payments
- Use Bill Reminders to track due dates
- Pay several bills at once or make one-time payments from the Payment Center
- View your pending and recent payments
- Transfer money between payment accounts
- Review bills and payments for the past two years

To sign up, first enroll in HFS Online Banking. Then, contact our Call Center or visit any HFS branch to enable Online Bill Payer.

e-Statements

Sign up for free electronic copies of your account statements. They're environmentally friendly and feature:

- Secure, online access
- Quicker availability than mailed statements
- Email notification when statement is ready for viewing
- Ability to view, print or save up to two years of account statements
- Reduced risk of stolen mail or identity theft
- Access to HFS FCU's quarterly newsletter

1. Log in to Online Banking and, under the "Your Preferences" tab, click "e-Statement Selection"
2. Read the Disclosure Agreement
3. Select "Electronic" in the drop-down box and save

Mobile Banking

You now have the power and convenience to securely manage your finances from your mobile device with HFS FCU's free* Mobile Banking. Access your accounts anywhere you are to obtain history and balance information, transfer funds, make loan payments, pay bills and more.

There are three easy ways to access Mobile Banking:

- **Apps** – Visit the Apple® App Store, Google Play™ or Amazon® to download the app for your iPhone®, iPad®, Android™ or Kindle™ device. Use the Mobile Deposit feature to conveniently deposit your checks on the go.
- **Mobile Web Browser** – Don't have a smartphone? Not to worry! The HFS FCU Mobile Web Browser provides access to your account information from any web-enabled mobile device.
- **Text** – HFS FCU Text Banking makes it easy to receive basic account balance and transaction history information from any text/SMS-capable device.

Visit www.hfsfcu.org/mobile to learn more.

*Standard message and data rates may apply. Check your carrier's plan for details. Activate Mobile Web Browser and Text Banking through your HFS Online Banking account.

